RECEIVED CENTRAL FAX CENTER JUL 2 A 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.:

10/630,392

Conf. No.:

9419

Examiner:

N/A

Art Unit:

3622

Filing Date:

7/30/2003

Docket No.:

CHA920030017US1

(IBMC-0072)

Applicant:

Amitabh, et al.

Title:

CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM WITH

COMPLIANCE TRACKING CAPABILITIES

COMMISSIONER FOR PATENTS

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Destination Facsimile No.: 571-273-8300

STATUS INQUIRY

Sir:

Applicant's representative respectfully requests the status of the above-referenced patent application.

Respectfully submitted,

Date: July 29, 2005

Michael F. Hoffman, Reg. No. 40,019 Hoffman, Warnick & D'Alessandro LLC

75 State Street, 14th Floor

Albany, NY 12207

Telephone: (518) 449-0044

Fax: (518) 449-0047

CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office on the date shown below.

Signature (Ashley I. Bilby

7017 J

(Person transmitting this correspondence)

If you receive this correspondence in error or do not receive the entire transmission, please call (518) 449-0044.